

MIGRANT CENTRES TOOLKIT

WELCOME TO THE IOM MIGRANT CENTRES TOOLKIT - A REPOSITORY OF GUIDANCE AND TOOLS RELATED TO MIGRANT RESOURCE AND RESPONSE MECHANISMS (MRRM) FACILITIES

IOM MIGRANT CENTRES TOOLKIT



Why are migrant centres so important?

Migration journeys are interrupted when people get stranded along their route in need of protection, shelter, food or health care, and this is when situations become critical.

IOM, Governments and partners have set-up migrant centres along the main migratory routes, to provide life-saving assistance. Centres ensure a **tailored, holistic** and **inclusive response** to migrants' needs, including accommodation, psychosocial support, liaison with consular authorities, accurate information on their journey, referrals to specialized services and assisted voluntary return and reintegration for those who desire to return to their country of origin.

The data collected through the registration of migrants, respecting IOM Data Protection Principles, contributes to drawing a clearer picture of migration trends and migrant vulnerabilities, informing better policies and programming.

Thousands of migrants benefit from this crucial assistance every year.

For this reason, such centres are an essential contribution to humanitarian interventions assisting people on the move.

But, how do we do it?

- The Migrant Centres Toolkit is an open-source, comprehensive guide for all practitioners engaged in migrant centre operations within the framework of migrant protection and assistance services. It is a capacity-building instrument aimed at providing a harmonized and coherent approach to setting up, managing, and phasing out migrant centres based on key humanitarian principles.

- The Migrant Centres Toolkit is accompanied by operational tools designed to facilitate the work of all practitioners engaged in migrant centre operations, including an in-person training package.

It is conceived to address the capacity-building needs of different audiences and stakeholders, including national and local authorities, civil society organizations as well as IOM implementing partners and staff.

- This toolkit will provide you with specific guidance on how to ensure the highest standards for migrant centres. It will help you be better equipped to ensure that migrant needs and rights are fulfilled, placing migrant participation and accountability at the center of your interventions, with safety and dignity at the core of your organization's services.

Want to find out more?

Visit migrantcentres.iom.int/en or contact us at migrantcentres.iom.int/en/contact.